

### Joan Menke-Schaenzer

Chief Global Quality Officer

# "Critical Industry Food Safety Issues"

**The Path Forward** 

ASTA's 2010 Annual Conference

Naples, Florida

## Agenda

Who is ConAgra Foods?

ConAgra's Food Safety Journey

Current Landscape

Call to Action

## Who is ConAgra Foods?

























































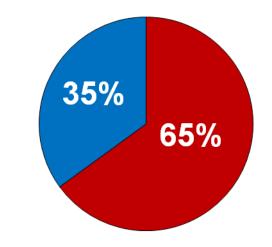






## Who is ConAgra Foods?

- Leading branded food company focused on delivering sustainable, profitable growth
   Food & Ingredients
   Consumer Foods
- Serving millions of consumers through Grocery, Retailers, Restaurants & other Foodservice establishments
- 96% of American households have at least one ConAgra Foods product in their pantry, refrigerator or freezer



- \$12.7 Billion in Net Sales Fiscal 2009
- 25,000 Employees
- Headquarters in Omaha, Nebraska



#### Gary Rodkin, ConAgra Foods CEO

"Nothing is More Important than the Safety and Purity of Our Food"



#### ConAgra's Food Safety Journey – Tipping Points

- Peter Pan Peanut Butter
  - -2007
  - Salmonella Tennessee
  - RTE

- Banquet Pot Pies
  - -2008
  - Salmonella I,4,[5],12:i-
  - NRTE

## ConAgra's Food Safety Journey

- SWAT Team Audits Completed Across All Plants
- \$275mm Capital Dollars
- 140 Food Safety & Quality Experts Hired
- Hygienic Restoration Program Implemented
- Created Internal Quality & Food Safety Audit Team

## ConAgra's Food Safety Journey - Continued

- Enhanced HACCP Plans, Raw Material Specs,
  Equipment Reviews, Thermo Validations
- Employee Training
- New Technology & Research
- Key Culture Changes –
  Open/Transparent, Operator Quality Ownership

## ConAgra's Food Safety Journey - Highlights

It takes diligence every day.
 It's not just talk; it's action behind the talk.

Food Safety is <u>not</u> a competitive advantage.
 It's a point of entry.

We are all a consumer of food.

Public health is our top priority!

#### Current Landscape – Regulatory & Legislative











S510, FDA Food Safety Modernization Act

Increasing Focus, Heightened Expectation, Faster Action

#### **Current Landscape – Increasing Surveillance**

Food Net – Foodborne Disease Active Surveillance Network
 States (MN, OR, NM, TN, GA, MD, CT, NV, CO, CA)

Pulse Net – U.S.

Molecular Subtyping Network for Foodborne Disease Surveillance

Pulse Net – International

6 International networks dedicated to tracking foodborne infections worldwide.

#### Consumers, Advocacy Groups & Lawyers

- 2 4 Recalls Each Day
- Consumer Confidence (Low)
- Consumers' Cooking Knowledge (Low)
- Safe Tables Our Priority (STOP) <a href="http://www.safetables.org/">http://www.safetables.org/</a>
- Center for Science in the Public Interest (CSPI) <a href="http://www.cspinet.org/">http://www.cspinet.org/</a>
- Center Foodborne Illness & Prevention (CFI) <a href="http://www.foodborneillness.org/">http://www.foodborneillness.org/</a>
- Bill Marler <a href="http://www.marlerblog.com/">http://www.marlerblog.com/</a>
- Doug Powell <a href="http://barfblog.foodsafety.ksu.edu/barfblog">http://barfblog.foodsafety.ksu.edu/barfblog</a>

#### Call to Action – All Food Manufacturers

- Know Your Processes
- Understand Risks, Document & Validate Thermo/Treatment
  Processes
- Know Whom You Buy From Back to the Manufacturing Plant/Farm
- Train Your People Both the What & the Why
- Invest in Technology
- Know How Your Products are Used Coatings, Bottled, Canned
- Be Curious Look outside your industry to learn
- Be Open & Transparent, Partnerships are Critical

#### 3 Things to Do – Provide True Food Safety

Continually drive improvements in HACCP & prerequisite programs

 Know whom you buy from. Boots on the Ground – Back to the Manufacturing Plant/Farm

 Know who your customers & consumers are. Know how they use your products.



### Joan Menke-Schaenzer

Chief Global Quality Officer

# **Questions?**

